

Reporting flow

Upon receipt of a report, Tera Probe will investigate the facts, and will promptly take a corrective measure and/or recurrence prevention if any violation is found. We will notify the Supplier who reported the violation of the results of investigation and such corrective measure and recurrence prevention.

Protection of reporter

Tera Probe will keep confidential the contents of reports and consultations, and any information that may cause identification of the informant or consulter, and will use such information only for the purpose of handling the report or consultation. No supplier will get disadvantaged by its report or consultation.

We appreciate the Supplier's continued understanding and support.